

Introduction

Zoom Device Management (ZDM) is a centralized room and device management tool that provides administrators with additional remote functionality on Zoom Room devices. Installing the Jabra Plug-in gives the capability to upgrade your Panacast 50 to the latest Firmware directly in ZDM.

Download

Download MSI plug-in package from <https://www.jabra.com/zoom>

Installation

The plug-in must be installed on all the Zoom clients where you desire to manage the Panacast 50. Note, the plug-in must be installed with administrator rights.

Validate ZDM is running

In ZDM navigate to Device List under Device Management and expand a device with the plug-in installed and a Panacast 50 attached.

A screenshot of the ZDM interface showing a device entry for "Jabra PanaCast 50". The text is in a dark grey font on a light grey background.A screenshot of the ZDM interface showing the firmware version "6.5.1" with an upward-pointing arrow next to it, indicating an upgrade option.A screenshot of the ZDM interface showing a three-dot menu icon (ellipsis) in the top right corner of the device entry.

Panacast 50 is presented as one device with the option to upgrade or downgrade Firmware version. In case plug-in is not installed firmware version is not shown.